

Examination of Estimates of Expenditure 2009-10
**CONTROLLING OFFICER'S REPLY TO
INITIAL WRITTEN QUESTION**

Reply Serial No.

SB175

Question Serial No.

2890

Head : 30 Correctional Services Department

Subhead (No & title) :

Programme : (1) Prison Management

Controlling Officer : Commissioner of Correctional Services

Director of Bureau : Secretary for Security

Question :

What measures exist to protect complainants against reprisals from prisoners and staff?

Asked by : Hon. LEUNG Yiu-chung

Reply :

The Correctional Services Department (CSD) has issued internal guidelines to ensure the confidentiality of all complaint cases, including the identity of the complainants. The number of staff who have access to the complaint cases is kept to the minimum and confined to those who need to handle the cases direct. Non-compliance with the guidelines may render the officer concerned liable to disciplinary action. In addition, an officer who has declared having conflict of interest or found to have conflict of interest in a complaint would not be assigned to handle the case in question.

CSD is obliged to provide a safe environment to its staff and all persons under its custody. If any staff members, or prisoners encounter a threat of personal safety, the Department will look into the case and as appropriate, make special arrangements to protect the persons concerned or/and report the case to the Police.

Signature	_____
Name in block letters	KWOK LEUNG MING
Post Title	Commissioner of Correctional Services
Date	16 March 2009