投訴調查組在二零零七年及二零零八年處理由囚犯及公眾人士提出的個案總數

Cases of Grievance Related to Prisoners and Public Handled by

Complaints Investigation Unit (CIU) in 2007 and 2008

		2007	**2008**
A.	投訴調查組在二零零七年及二零零八年年接獲由囚犯及公眾人士作出的投訴個案總數 Cases of grievance related to prisoners and public received by CIU in 2007 and 2008	**158**	**162**
B.	懲教署投訴委員會在二零零七年及二零零八年批簽通過由投訴調查組調查囚犯及公眾人士作出的投訴個案總數（包括於上年度尚未完結的個案） Total CIU cases related to prisoners and public endorsed by Correctional Services Department Complaints Committee (CSDCC) in 2007 and 2008 (Including cases brought forward from last year)	**167**	**168**
	(i) 經全面調查的個案數目 Cases after full investigation	**84**	**109**
	- 結果為「證明屬實」、「無法完全證實」及「證明另有別情」及有關比率 - With「Substantiated」,「Not Fully Substantiated」and 「Substantiated Other Than Reported」findings and the related ratio	3 (3.6%)	3 (2.8%)
	- 結果為「虛假不確」及「惡意虛假」及有關比率 - With「False」and 「False and Malicious」findings and the related ratio	29 (34.5%)	16 (14.7%)
	- 結果為「並無過錯」及有關比率 - With「Faultless」findings and the related ratio	16 (19%)	22 (20.2%)
	- 結果為「未能證實」及有關比率 - With「Not Proven」findings and the related ratio	0 (0%)	2 (1.8%)
	- 結果為「無法證實」及有關比率 - With「Unsubstantiated」findings and the related ratio	36 (42.9%)	66 (60.6%)

	2007	2008
(ii) 經初步調查的個案數目 Cases after preliminary investigation	**83**	**59**
- 結果為「終止調查」及有關比率 - With「Curtailed」findings and the related ratio	60 (72.3%)	44 (74.6%)
- 結果為「無從追究」及有關比率 - With「Not Pursuable」findings and the related ratio	17 (20.5%)	10 (16.9%)
- 結果為「投訴撤回」及有關比率 - With「Withdrawn」findings and the related ratio	6 (7.2%)	5 (8.5%)
C. 懲教署投訴委員會在二零零七年及二零零八年批簽通過上述(B)項的有關結果 Results in item (B) above endorsed by CSDCC in 2007 and 2008		
- 建議改善方案 Recommendation for service improvement	14	15
- 向囚犯作出紀律處分 Disciplinary proceedings instituted against inmate	2	1
- 向懲教人員給予忠告訓示 Advice given to staff	8	15
D. 在二零零七年及二零零八年投訴調查組依既定程序處理及非投訴性質個案總數 Total non-complaint cases handled and resolved by CIU in 2007 and 2008 in accordance with the laid down procedures	**111**	**132**
E. 尚待投訴調查組完成調查的個案 Cases awaiting completion of investigation by CIU	52	51

Notes: Individual figures may not add up to the total due to rounding.