

**CONTROLLING OFFICER'S REPLY**

**SB222**

**(Question Serial No. 3058)**

Head: (30) Correctional Services Department

Subhead (No. & title): ( )

Programme: (1) Prison Management

Controlling Officer: Commissioner of Correctional Services (YAU Chi-chiu)

Director of Bureau: Secretary for Security

Question:

Please list out “the numbers of cases received by the Complaints Investigation Unit from persons in custody and members of the public” in 2014-15 and 2015-16 by correctional facilities.

Asked by: Hon Albert HO Chun-yan (Member Question No. 42)

Reply:

The Complaints Investigation Unit (CIU) of the Correctional Services Department (CSD) is responsible for handling such complaints. CIU is an independent unit appointed by the Commissioner of Correctional Services to investigate all complaints thoroughly, impartially and expeditiously in accordance with standards of the ISO Quality Management System. The numbers of cases received from persons in custody (PICs) and members of the public by CIU of CSD in the past 2 years are listed in the table below:

Number of Cases received by CIU of CSD	2014			2015		
	PICs	Members of the public	Total	PICs	Members of the public	Total
Total	272	19	291	208	31	239